

What is CPNI? CPNI is InfoStructure Customer Proprietary Network Information.

Customer Proprietary Network Information (CPNI) is information that InfoStructure telecommunications carriers obtain when providing your telecommunications services to you.

CPNI includes the types of telecommunications services you currently purchase, how you use them, and the billing information related to those services, including items such as the types of local, long distance and wireless telecommunications services that you have purchased and your calling details. Your telephone number, name and address are not considered CPNI.

Use and Disclosure of CPNI

We use your CPNI to offer you additional services of the type you already purchase

from InfoStructure. We also may use your CPNI to offer you products and services, packages, discounts and promotions from the InfoStructure companies, such as high- speed DSL Internet access, wireless service and U-verse TV services, which may be different from the types of services you already purchase.

InfoStructure uses technology and security features and strict policy guidelines to safeguard the privacy of CPNI and protect it from unauthorized access or improper use. InfoStructure does not disclose CPNI outside of the InfoStructure companies or their agents without customer consent except as required or allowed by law. When InfoStructure uses third parties to perform services on its behalf that require the use of CPNI, InfoStructure requires that they protect CPNI consistent with this privacy policy.

InfoStructure does not sell CPNI to unaffiliated third parties.

Restricting our use of your CPNI

If you wish to restrict our use of your CPNI for marketing purposes, you may contact Customer

Service at: support@infostructure.net or use the listed customer service phone number located on your InfoStructure telephone bill. Restricting our use of your CPNI for marketing purposes will not affect the provision of any InfoStructure products or services to which you subscribe, nor will it eliminate all types of InfoStructure marketing contacts.